



INDUSTRY SECTOR

Telecoms

Overview

The goal of the telecoms industry is to make communication possible, wherever you are in the world. There are two sides to the industry; there's everything that the users see, from fixed-line telephones and broadband to mobile devices and apps, then there's the infrastructure behind-the-scenes that makes this a reality. Companies operating in this sector include hardware manufacturers such as Dell, Metaswitch, and Cisco, service providers such as BT, Vodafone and Virgin Media, software companies such as WhatsApp and Skype, and IT consultancy providers such as Accenture and IBM. A career in the telecommunications industry will suit those who enjoy working in an environment which has constant change and a varied workload. Driven by advances in technology, it is a competitive and fast-changing industry, which offers a wide range of career options in terms of the skills required and the roles within it.

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What's the job market like?

In a bid to cement the UK as an international leader in telecoms and improve connectivity to the most remote communities in Scotland, initiatives such as the Shared Rural Network (SRN) programme and the Smart Infrastructure Pilots Programme (SIPP) have recently been rolled out. They aim to introduce high speed broadband and 4G to rural communities as well as trialling smart lampposts that can provide public Wi-Fi and electric vehicle charging points.

Despite this, the telecoms industry continues to face an uphill battle in the current inflationary environment. There's little to differentiate providers and consumers are always demanding more for less, meaning a challenging path ahead for businesses.

Roles within Telecoms

The industry is not just governed by engineering positions. IT professionals are required to install, test and maintain ever evolving products and their systems. As telecommunications is all about connecting people quickly, efficiently and reliably, communication and customer service is a large part of the industry. Other opportunities include research and development, sales, marketing and technical support.

Scottish Military Employers



Military Transferable Skills and Attributes

Many companies in the Telecoms sector are huge supporters of the experience, attributes and values veterans have gained during their time within the Armed Forces. They recognise the transferable technical and soft skills that they bring, including engineering and IT experience, map reading, first aid and even the ability to work at heights.

- Project Management
- Teamwork
- Initiative
- First Aid
- Problem-Solving
- Time Management
- Working under pressure
- Working at Height
- Communication
- Flexibility
- Map Reading

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